

NC Medicaid PCS Provider Training

October 2018

8:00-9:00 am	Registration	
9:00-9:15 am	Welcome and Introductions	<i>Lyneka Judkins – Executive Director; LHC</i>
9:15 – 9:45 am	PCS Updates <ul style="list-style-type: none"> • DMA to NC Medicaid • Electronic Visit Verification • Policy Updates • Delinquent Service Plans • DMA Forms 	<i>Jill Elliott – Director of Operations; LHC</i>
9:45 – 10:15 am	Office of Compliance and Program Integrity Overview and Updates	<i>Kay Cox-East Region, Tina Huffman-West Region; Office of Compliance and Program Integrity</i>
10:15-10:45 am	Medicaid Investigations	<i>Freeman Kirby – Medicaid Investigations Division</i>
10:45 – 11:15 am	Q&A-General Session	
11:15 – 11:30 am	Break	
11:30 – 12:00 pm	Break Out Sessions 1 Room A <ul style="list-style-type: none"> • Building a Quality Assurance Program Room B <ul style="list-style-type: none"> • Internal Audits 	<i>Jill Elliott – Director of Operations; LHC</i> <i>Denise Hobson – Director of Clinical Services; LHC</i>
12:00 – 1:00 pm	Break Out Sessions 2 Room A <ul style="list-style-type: none"> • Mediation and Appeal Overview Room B <ul style="list-style-type: none"> • PCS 101 & Qi Report Overview 	<i>Denise Hobson – Director of Clinical Services; LHC</i> <i>Jill Elliott – Director of Operations; LHC</i>