

MODULE 1: EXPEDITED ASSESSMENT PROCESS

Eligibility requirements:

- There is an active Adult Protective Services (APS) case
- The beneficiary is currently hospitalized, in a medical facility or in a Skilled Nursing Facility (SNF).
- For an Adult Care Home (excluding 5600 facilities), the beneficiary must have a Pre-Admission Screening and Resident Review (PASRR) number. To learn more this form and process, please go to www.ncmust.com/pasarr/pasarrsummary.jsp
- The beneficiary is medically stable.
- The beneficiary has active or pending Medicaid.

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- If eligibility requirements are met, a hospital discharge planner, skilled nursing facility discharge planner or Adult Protective Services (APS) Worker may request an Expedited Assessment by faxing the Request for Services form to 919-322-5942 **followed** by a call to Liberty Healthcare at 1-855-740-1400.
- A hospital discharge planner, skilled nursing facility discharge planner or APS worker will need to have the beneficiary select a provider of services before PAs can be issued.
- Expedited Assessments for beneficiaries seeking placement in ACHs (not 5600s) will need a PASRR number.
- Once connected with Liberty, the request will be reviewed and immediately approved or denied by a Customer Service Team Member. If approved, the caller will be transferred to a Liberty Healthcare nurse who will conduct a brief telephone assessment. If approved, the beneficiary will be immediately awarded temporary hours for PCS services.
- Liberty Healthcare will then contact the beneficiary within 14 business days to schedule a complete assessment in person.